



# NEVA MAX UV GUARANTEE

The BBGR 'MAX' two year guarantee covers all Neva Max family of lenses against scratches and manufacturing faults.

In the unlikely event of the lenses scratching during the guarantee period, the patient can return them and we will remake the lenses without charge. You are required to return the lenses, with the original order details, in order for BBGR to process your claim. The claim period is two years from the date of despatch of the original order, this includes replacement lenses.

If the lens is scratched, we will replace - including wear and tear under the manufacturers guarantee, however if the lens is chipped, or broken, or there is clear evidence of patient misuse, this is not covered under the guarantee.

If the lens is damaged through glazing error, this is not covered.

The following anti-reflection coatings are covered by the BBGR 'MAX' guarantee:

- Neva Max UV
- Neva Max UV with Night Drive Boost
- Neva Max Blue UV
- Neva Max Solaire UV

## Full terms and conditions

- 1 The "Max" guarantee covers lenses worn by the patient
- 2 The lenses must be returned with the original order details in order for the remake to be completed
- 3 The guarantee can only be claimed against the products listed above
- 4 The guarantee does not cover glazing errors, or damage caused by a third party supplier prior to the lenses being worn by the consumer
- 5 No credit will be issues for any lenses returned under the Max guarantee
- 6 The guarantee is valid for two years from date of despatch of the lenses
- 7 Lenses returned after two years from date of despatch will not be accepted under the guarantee
- 8 The BBGR guarantee is offered at the discretion of BBGR Ltd and is in addition to your statutory rights

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